



News from Baptist Health Care Leadership Institute

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Leadership Institute Client Hospital Recognized for Hygiene

PENSACOLA, FL The Washington State Hospital Association has named Baptist Health Care Leadership Institute client Grays Harbor Community Hospital one of eight hospitals with “Best Hands-on Care” for 2008 at a conference held October 7 and 8 in Seattle. Grays Harbor CEO John Mitchell accepted the trophy for the award, which recognizes the hospital for its 93.3 percent compliance rate for hand washing through September of this year.

Earlier this year, the Hospital Association extended a challenge to hospitals to improve hand hygiene. Hand washing can reduce hospital-acquired infections by up to 25 percent. Washington hospitals have collectively improved their hand hygiene compliance by more than double and made patient care safer through this initiative.

“I am so proud of the teamwork Grays Harbor exhibits. John Mitchell and his staff are great to work with,” said BLI consultant Kelly Rozier.

Participants had to submit monthly hand hygiene data to the Hospital Association. Winners were determined based on compliance data and an undercover Hospital Association staffer who visited the hospital during September.

“Our clinical staff has done a great job with this initiative,” said John Mitchell, CEO of the Hospital. “Clean hands save lives.”

Founded in 2002, The Baptist Health Care Leadership Institute is a consulting firm specializing in guiding health systems through culture change to service excellence. They have coached more than 10,000 healthcare professionals from 50 states and abroad.

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